

# GEORGIA EMERGENCY COMMUNICATIONS CONFERENCE

The Classic Center – Athens, GA

February 27 – March 3, 2022

## Schedule of Events

The Conference Committee reserved the right to make unannounced changes to the agenda based on unforeseen circumstances. This agenda does not guarantee the delivery of a specific course. Georgia P.O.S.T. credit will be provided for most sessions.

Daily registration will close at 09:00am and will not reopen until 08:00 the next day. Please arrive in time to register before the registration booth closes; otherwise, you will not be able to attend any training session or conference activities until you receive your badge.

All Attendees	Leadership/Supervision	Operations	Vendor / Meals etc
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Sunday – February 27, 2022	
12:00 – 16:00	Conference Prep / APCO – NENA Board Meetings etc
16:00 – 18:00	Early Registration

Monday – February 28, 2022	
08:00 – 09:00	Registration / Continental Breakfast
09:00 – 09:30	Welcome / Opening Ceremony
09:30 – 11:30	Keynote Speaker: Hank Hunt The Story of Kari's Law
11:30 – 13:00	APCO & NENA Business Meeting – Lunch Provided
13:00 – 13:50	Understanding NG911 Basics James Chrichton / Susan Nelson
	When a 9-1-1 Call Involves Someone You Love – Brian LaMonica / Jonathan Goldman
14:00 – 14:50	Leading Through Trust Jennifer Poole
15:00 – 15:50	The Next Promotion Jon Mark Fehlman
	Dispatcher Awareness of a DRE Response – Michael Blute
16:00 – 16:50	Reliving Leadership Struggles Through Tragedy Turmoil and Chaos Clay Patterson
17:30 – 19:30	User's Group Meetings
19:30 – 22:30	Bingo

Tuesday – March 1, 2022		
08:00 – 09:00	Registration / Continental Breakfast	
09:00 – 09:50	Help Me, I'm the Difficult Employee Samantha Hawkins / Melissa Alterio	
09:00 – 10:00	GECA Board Meeting	
10:00 – 10:50	Strategic Planning 101 for P/S Agencies Nichola Tidey	988 – A new Number for Crisis Response – Dru Clarke
10:30 – 16:30	Vendor Set Up	
11:00 – 11:50	Transitioning to NG-911 Caleb Branch / Leah Missildine	Be a Champion of Change Andrea King
12:00 – 13:30	Lunch On Your Own	
13:30 – 14:20	Tools for 9-1-1 Center Resiliency Pam Montanari	How to Give an Effective Presentation Laloni Smith
14:30 – 15:20	GECA Updates Michael Nix	Cultivating Confidence in Call Taking Leighann Schultz
15:30 – 16:20		CISM Debriefing Sabrina Caraway / Dr. Nancy Wesselink
16:30 – 18:30	Vendor hours – Vendor Reception	

Wednesday – March 2, 2022		
08:00 – 09:00	Breakfast / Vendor Hours / Registration	
09:00 – 09:50	Elevate Yourself – Save Yourself While You Are Saving Others Maureen Dieckmann	
10:00 – 10:50	Ay Caramba – Understanding Language Barriers – Joe Matthews	Enhancing Traffic Mgt with DOT Anslee Schroeder
11:00 – 11:50	The Impact of Logan's Law Jhan Frias	Different Strokes Dustin Buckner
12:00 – 13:30	Lunch with Vendors	
13:30 – 14:20	Vendor Hours	
14:30 – 15:20	Dispatching During Civil Unrest Doug Showalter	
15:30 – 16:20	The Good, The Bad, The Ugly of Social Media Maureen Dieckmann	
18:00 – 21:00	Banquet	

Thursday – March 3, 2022		
08:00 – 09:00	Continental Breakfast / Registration	
09:00 – 09:50	Feedback Is Your Friend Halycon Frank	
10:00 – 10:50	Resilience and 911 Center Personnel Jeffery Wobbleton / Ed Naggair	Beyond 911 Calls – 911 Data Messaging – Alex Hamlin
11:00 – 11:50	The Future of Leadership Doug Showalter	
12:00 – 12:30	Closing Remarks	