

**GEORGIA EMERGENCY COMMUNICATIONS CONFERENCE**  
**Columbus Trade and Convention Center – Columbus, GA**  
**March 5<sup>th</sup> – March 9<sup>th</sup>, 2023**  
**Schedule of Events**

**The Conference Committee reserves the right to make unannounced changes to the agenda based on unforeseen circumstances. This agenda does not guarantee the delivery of a specific course. Georgia P.O.S.T. credit will be provided for most sessions. Please ensure that you have your badge scanned during each session for P.O.S.T. credit.**

Daily registration will close at 09:00am and will not reopen until 08:00 the next day. Please arrive in time to register before the registration booth closes; otherwise, you will not be able to attend any training sessions or conference activities until you receive your badge.

All Attendees Super Session	Leadership Supervision	Operations Technical	No POST Credit for this session	Vendor / Meals
--------------------------------	---------------------------	-------------------------	------------------------------------	----------------

<b>Sunday – March 5, 2023</b>	
12:00 – 16:00	Conference Prep / APCO – NENA Board Meetings etc
16:00 – 18:00	Early Registration
18:00 - 19:00	First Time Attendee Reception - location TBD

<b>Monday – March 6, 2023</b>	
08:00 – 09:00	Registration / Continental Breakfast
09:00 – 09:30	Welcome / Opening Ceremony
09:30 – 11:30	Adam Timm Keynote Address
11:30 – 13:00	APCO & NENA Business Meeting Lunch Provided
13:00 – 13:50	Hattie Lord - Ethical and Professional Workplace Communication
	Susan Nelson - Putting the Pieces Together: Taking your GIS Program into the Future
14:00 – 14:50	Laloni Smith - How to Give an Effective Presentation
	Theresa Carcioppolo - Shedding Your Old Skin: Reigniting That Passion
15:00 – 15:50	Halcyon Frank Do You Know Where you are Going?
	Sara Weston / Caleb Branch - Basic NG911 For a Not So Basic Job
16:00 – 16:50	Clay Patterson Extreme Makeover: 911 Edition
17:30 – 19:30	User's Group Meetings
19:30 – 22:30	Bingo

<b>Tuesday – March 7, 2023</b>		
08:00 – 09:00	Registration / Continental Breakfast	
09:00 – 09:50	Halcyon Frank - Building Better Training	
10:00 – 10:50	Shireka Graham - Delayed but Not Denied: My 911 Journey	Shaynee Curry - Transparency in Transition
10:30 – 16:30	Vendor Set Up	
11:00 – 11:50	Robbie McCormick / Teena Donnell Second Banana - The Best Part of My Resume	Andy Pichs - Communications Support for the Champlain Tower Building Collapse in Surfside Florida
12:00 – 13:30	Lunch On Your Own	
13:30 – 14:20	Rick Thomas - A Little Less Talk and a Lot More Action	Lucas Harmsen / Robert Singletary Pipeline Emergencies: Dispatcher Awareness
14:30 – 15:20	Jay Malin - How Text and Multimedia Evolved into a Critical Public Safety Tool	Michael Porter - Digitally Transforming 911: Doing More with Less in Challenging Times
15:30 – 16:20	Sara Weston / Leah Missildine Empowering the Wonder Woman (and Men) of 911	
16:30 – 18:30	Vendor hours – Vendor Reception	

<b>Wednesday – March 8, 2023</b>		
08:00 – 09:00	Breakfast / Vendor Hours / Registration	
09:00 – 09:50	Nathan Lee - A Victim's Plea	
10:00 – 10:50	Kelly Sanders-Kelley Foundations of a Supportive Work Environment	Jason Long - Managing Conflict in the Radio Room
11:00 – 11:50	Whitney Wilson OH NO! Gen Z is Coming	Caleb Branch / Leah Missildine Your Path to Next Generation
12:00 – 13:30	Lunch with Vendors	
13:30 – 14:20	Vendor Hours	
14:30 – 15:20	Tim Christol - Ensuring Leadership and Training Blends with the Mission, Vision & Values of Your Organization	Andrea King / Dru Clarke Spirit of Leadership
15:30 – 16:20	Ryan Dedmon - Problem Oriented Dispatching	
18:00 – 21:00	Banquet	

<b>Thursday – March 9, 2023</b>	
08:00 – 09:00	Continental Breakfast / Registration
09:00 – 09:50	Robbie McCormick Courtroom Testimony for 911 First Responders
10:00 – 10:50	Dustin Buckner Quality Assurance: More than Just Numbers
	James Moss / Tammy Walden - Real Time Technology in 911
11:00 – 11:50	Adam Timm Beating 9-1-1 Burnout: How to Overcome Chronic Stress and Compassion Fatigue
12:00 – 12:30	Closing Remarks