



Villas By the Sea

Jekyll Island, GA

Tuesday - September 5, 2023	
13:00 - 17:00	APCO and NENA Board Meetings
17:00 - 18:00	Early Registration

Wednesday - September 6, 2023	
08:00 - 08:30	Registration
08:30	Welcome and Opening Remarks
09:00 - 10:50	The Art of Communication Dru Clarke
11:00	Opposites Attract - Charlotte Stubbs / Theresa Carcioppolo
12:00	APCO and NENA Business Meetings - Lunch Provided APCO elections will take place from Wednesday noon until Thursday noon
13:00 - 17:00	State Opioid Adapted Response (SOAR) Georgia Public Safety Training Staff
19:30 - 21:30	Social Event - BINGO!!!

Thursday - September 7, 2023	
08:30 - 09:00	Registration
09:00	Leadership - JaCorey Glaude
10:00 - 11:50	Peer Support Panel Discussion Laloni Smith & Jennifer Biles, Todd Borowski, Whitney Wilson, Daniel Perrin
12:00	LUNCH is Provided
13:00	Saving 9-1-1 - Lindsey Beasley / Robbie McCormick
14:00	Removing the Blindfold - Sondra Wesley
15:00	What Dispatchers Are Scared to Ask Management - Paula Whaley & Panel
16:00	GPSTC and Basic Comm Updates - Laloni Smith

Friday - September 8, 2023	
08:30 - 09:00	Registration
09:00	How NFPA 1225 Affects 911 Operators - Dustin Buckner
10:00 - 12:00	Customer Service: It's a Public Record Leia Frye & Sharon Miller, Leigh Stallings-Wood, Michell Ottosen
12:00	Closing Remarks